

# DEX

www.dexindustries.com

## Care and Maintenance

Thank you for purchasing DEX Polished Concrete. We know you will enjoy living with this premium cast stone product. We also want to be sure that you are aware of all of the characteristics inherent in cast concrete. Expect some variation in color and texture, just as with natural stone! Your countertops are also made with locally reclaimed recycled glass rather than typical stone aggregate. DEX concrete furnishings have been precisely handcrafted from the finest raw materials, selected for their durability and refined character and very little maintenance is required.

DEX concrete is factory sealed to help resist staining, but is not stain proof, and maintenance of these protective coatings will help protect your countertop. To ensure the beauty of your DEX concrete countertops, we suggest the same common sense care approach that you would with fine wood furniture.

### Cleaning

For cleaning, use a mild soap and water or a non-abrasive household cleaner such as *Simple Green* available at most grocery and hardware stores nationwide. Use of chemically abrasive, strong cleaners will shorten the life of the protective sealer.

If your countertops gets minor scratches, occasional cleaning with Pledge can do a nice job of hiding small scratches.

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## Frequently Asked Questions for Polished Concrete

### **Q. Are my countertops green?**

A. Yes, your countertops are made with recycled glass originating from the Atlanta area. The glass is a raw material used in the manufacture of fiber optics and laboratory glass. Quartz glass is high purity and very hard, but hard to recycle. Until DEX started recycling the glass, 250 tons per year were going to a landfill. Now, every pound we use is a sustainable use of a material that formerly would have been waste.

### **Q. Is DEX concrete stain-proof and waterproof?**

A. The sealed concrete surface is resistant to water and most organic liquids. However, we do not warrantee against stains. Acidic liquids, vinegar, alcohol, and oils should be wiped up immediately as they may etch or stain the surface. DEX recommends use of a cutting board for food preparation.

### **Q. Will the concrete crack?**

A. DEX uses a proprietary high performance fiber reinforced concrete mix. Though rare hairline fissures can occur, these small fissures are not structural.

### **Q. Can I cut directly on DEX concrete?**

A. While it may not hurt the concrete, you should not cut directly on the surface. You may scratch or even cut the sealer. Use of a cutting board is highly recommended.

### **Q. Can I place hot kitchen cookware on my concrete countertops?**

A. While DEX concrete is heat resistant, we recommend use of a trivet. (Custom trivets are available). If the cookware is very hot you may damage the sealer.

### **Q. What does DEX concrete weigh?**

A. DEX concrete weighs approximately 18lbs per square foot at 1½" thick.

### **Q. Is the concrete structurally reinforced?**

A. Yes. Reinforcement is used with type being determined by the design of the top and the support structure itself. DEX concrete may be reinforced with rebar, fibers, or carbon grids of various sizes.